

Accessibility statement for the Feel Good Suffolk website

This accessibility statement applies to the website at www.feelgoodsuffolk.co.uk

The Feel Good Suffolk website allows a new approach to providing important health and wellbeing services to people in Suffolk, providing support to stop smoking, manage weight and to be more active.

The website is provided the by the Public Health Suffolk team at Suffolk County Council, in partnership with local councils and health colleagues.

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

This website is fully compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

Email: feelgoodsuffolk@suffolk.gov.uk

Call: 01473 263742

We'll consider your request and get back to you within 14 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact the Public Health Suffolk team via

Email: feelgoodsuffolk@suffolk.gov.uk

Call: 01473 263742

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

[Find out how to contact us](#)

Technical information about this website's accessibility

Public Health Suffolk at Suffolk County Council are committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.1 AA](#) standard.

Preparation of this accessibility statement

This statement was prepared on 05/10/23.

It will be reviewed in October 2024 (or following any significant changes or developments, if sooner).

This website was last tested on 05/10/23. The tests were carried out by IJL Web Solutions.

We used the following approach to deciding on a sample of pages to test – [link to accessibility sample approach webpage](#).